

Arcam, a GE Additive company, brings together best-in-class Additive Manufacturing systems, the highest quality materials and real-world production expertise, changing the way manufacturers conceive and produce metal components. Together we use our collective knowledge to inspire and disrupt conventional thinking. Through our solution orientation, Arcam is an innovative partner for advanced manufacturing, primarily in the aerospace and medical industries.

Arcam EBM is a part of the GE Additive group and provides Electron Beam Melting systems through Arcam AB in Sweden. Read more about our technology: www.arcam.com or www.ge.com/additive

Client Configuration Engineer - IPC

We are looking for a Client Configuration Engineer who will be Arcam's specialist in configuration of our Industrial PC (IPC) and is prepared to have broad overall responsibility.

Arcam, a GE Additive company, is an innovative partner for manufacturing in the orthopedic implant and aerospace industries, where we deliver customer value through our competence and solution orientation. Since the birth of Arcam, our vision has remained the same: to revolutionize the art of manufacturing complex parts. Featuring some of the most advanced additive technologies available, machines from Arcam enable customers to grow products quickly and precisely.

You will actively work together with other units within our company, our customers and suppliers when it comes to testing and bringing services into service.

We offer

A fun, flexible and technically advanced environment with interesting customers. Full time position with a wide variety of added employee benefits, including bonus, flexible working hours, health and pension insurance benefits. We offer you an exciting and global working environment which will give you valuable experience and contribute to your future development. You will have the opportunity to interact with highly committed colleagues from different cultures.

We strive for gender balance and believe that actively prioritizing a high level of diversity in our workforce creates competitive advantage. It is our people that make the difference!

The Role

- Actively involved in making process and system improvements, and suggest recommendations
- Prepare, create and verify all configuration templates for Arcam services
- Support customers, both external and internal, with patching and into-service testing
- Perform migrations, testing and activations of services in cooperation with customers
- Be the technical contact of the computer provider
- Do the requirements for our suppliers

- Be the advisor and provide expert competence to customers and other internal parties
- Responsible for the IPC Life Cycle Management
- Document and update all required support systems

Profile

- Several years of experience as a Systems Engineer or Systems Specialist within the area of Client Management
- Experience from Client Operating Systems up to Windows 10
- Passion for client satisfaction and customer support
- Experience from meeting end user's high expectations and secure the data
- Strong and current awareness of current technologies and best practice
- Team player and open minded

Do you want to know more?

In this recruitment Arcam collaborate with Sigma Recruit. If you would like to know more, contact the responsible recruitment consultant Patrik Jensen, Patrik.jensen@sigma.se , +46 70 237 57 34.

Welcome with your application on www.sigmarecruit.se/jobb. Interviews will be held continuously, please apply as soon as possible.